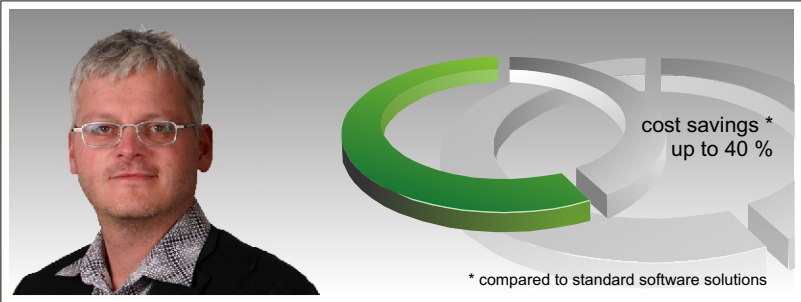


- Website Observer
- Project Observer
- Hosting Solutions



## Project Observer

### Target group

The program solution "Project Observer" supports companies requiring to efficiently communicate and document projects and their respective processes.

### System basis

The program is offered either as hosted by communautic or as an in-house installed server solution. I.e. there is no installation necessary for the individual user nor the need for data carriers. The system requirements are minimal. Independent of the performance capacity of each applied hardware (e.g. laptop) solely the quality of your Internet access determines the user speed and data transfer volume.

### Benefit

The communautic® "Project Observer" represents state-of-the-art design for planing and communication of corporate project schemes. The default documentation structure puts each project automatically into a professional setting independent from any management experience of your employees! The program offers the possibility of company specific configuration (e.g. company own "wording", program content set-up and design). You assign autonomously each work- or observer authorization. With this, you decide if you want to use the program as an Intranet solution, a teleworking platform or something like a "24 hr. customer service"! The unrivalled cost/performance ratio can be explained by the omission of your internal project administration as well as the fact of investing in a dynamic product ("...every update free of charge!") at a sensationally low *monthly* price!

### Product details

#### CI/CD-conform

- company specific adjustment (necessity determined program configuration)
- all content in CI/CD-conform print design

#### Internal & external use

- alternatively work- or observing options
- no PC-desktop workstation limitation

#### Licence solution & update service

- minimal monthly charge (licence fee)
- free product updates (for hosted clients)

#### Ultimate communication cockpit

- multi compatible contact administration
- FAX-, e-mail-, "post-it"-, callback-, document forwarding functions
- multilingualism at the push of a button

#### Optimum work efficiency

- creation of customized project templates
- automated creation of a knowledge archiv

\* published with the kind support of our customers

Case Study 2007 (calculated on the first year of use)		
Reduction of customer contact time (per month) *	- 36 %	
Reduction of administrative labour (per month)*	- 31 %	
Reduction of travel expenses (per month)*	- 17 %	
Reduction of charges for software needs (per month)*	- 42 %	
<b>Customer satisfaction*</b> (10 questions/survey categories: 0% - insufficient to 100 % - optimal)	<b>100 %</b>	

### Recommendation

As optimal system extension of this communication platform we recommend our homepage maintenance- and development program:

**Website Observer**